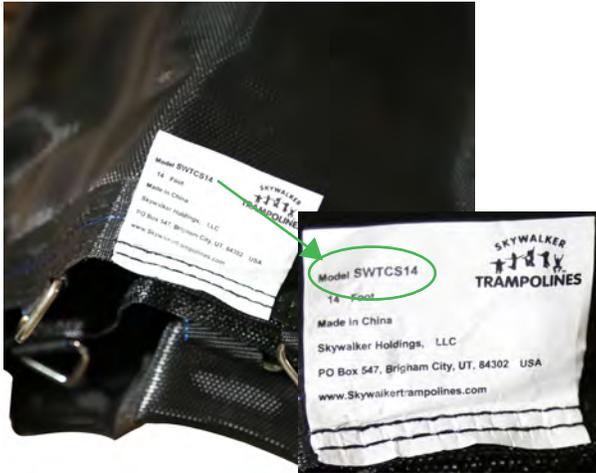


# FINDING YOUR MODEL NUMBER

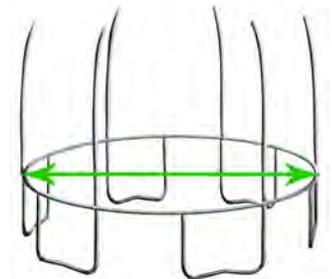
## HELPFUL HINTS TO IDENTIFY YOUR SKYWALKER TRAMPOLINE



You can locate a white tag either on the underneath side of your jump mat or at the bottom of your enclosure net near the enclosure door opening. This tag will contain your model number.

If you still cannot locate the identifying tags, providing the below information will help our customer service team determine which model you own.

- **When and Where:**  
Determine the date and the location where you bought your Skywalker Trampoline.
- **In-store or Online:**  
Let us know if your purchase was made in the store or on their website.
- **Size of Trampoline:**  
Measure your trampoline from outside edge of frame to outside edge of frame for the correct size of your trampoline.
- **Number of Springs:**  
Count the number of springs your trampoline uses.
- **Length of Springs:**  
Measure one of your springs from hook to hook. Make sure it is a tightly coiled spring with no gaps.



- **Number of Legs:**  
Count the number of legs your trampolines has.
- **Color of Spring Pad:**  
Determine the *original* color of your spring pad. (If you have ever replaced your spring pad, we need to know the color your trampoline came out of the box with, not the one currently on it.)
- **Style of Enclosure Poles:**  
Check to see if your trampoline uses single pole or arched (upside down U-shaped) enclosure poles.
- **Number of Enclosure Poles:**  
Count the number of enclosure poles (or arches) your trampoline frame has.
- **Enclosure Pole Attachment:**  
Determine if your enclosure poles attach to the frame with bolts to the legs or are placed in welded t-sockets.



Single Pole      U-shaped



Bolt Attachment      Welded T-socket

Please have all of this information ready (or at least as much as you can) before calling our customer service. This will help your call go smoothly and help to avoid any delays that could come with needing further information.

And as always, THANK YOU for making Skywalker Trampolines a part of your outdoor entertainment!